

Capability diagnosis

Your anxiety

You are concerned and frustrated about your organisation's inability to deliver successful programmes. You feel that the organisation is 'broadly' capable of delivering programmes but you recognise the need to improve and are unsure where to start. In particular you would like to know how you compare with 'best practice' leaders in order to highlight areas in which you can improve your own capability to deliver change in a structured way.

How we can help you

Our extensive foundation of programme and project management (PPM) knowledge and experience enables us to assist you in conducting a diagnostic exercise that will benchmark all dimensions of your PPM capability against best practice. By knowing what 'good' looks like, we are able to work systematically through your delivery mechanisms and advise on improvements that are not simply founded on theory but which draw on proven techniques which we then shape to suit your own particular circumstances. As experienced management consultants, we will ensure that a real and full understanding of the issues is transferred to your team, and that this is done in a short timeframe and with the minimum of fuss.

How we would work with you

Many advisors will take an independent look at your ways of working, provide you with a briefing or report at the end of their work, and leave you wondering how to take things forward. We typically work with you throughout our diagnoses so that your own people really understand the issues at stake and are already well placed to introduce improvements as our initial diagnosis draws to a close. Our diagnostic work is normally interview based, with interviews taking place at all levels across the organisation from users, to project team members, and into the board room. We work closely with you to ensure that findings are correctly interpreted and then compare them with our extensive knowledge of external best practice. Gaps are then identified and practical measures suggested, tailored to the capabilities of each individual organisation.

Tools and training we can provide

Our best practice framework, combining our own experience of what works best with industry-standard PPM best practice, provides the basis for identifying the potential delivery issues in your organisation. In addition we have an up to date library of best practice tools and techniques, which we can use to identify the strengths and weaknesses of your PPM approach.

How this could deliver value for you

Our capability diagnosis service provides a quick and efficient trigger for improving your organisation's ability to deliver programmes and projects successfully. We will provide a clear set of priorities that will allow you to create a focused but practical implementation plan as a basis for on-going improvement. The joint nature of our work will also expose your project team to external best practice – approaches and tools – which themselves will provide further stimulus for improvement.



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